



Church Mutual is the official underwriter of the Property and Liability Insurance Program offered exclusively to CCCA member camps and conferences



"Over the years, Church Mutual has demonstrated its support of CCCA members by developing an exclusive program that addresses the unique requirements of camps and conference centers. We appreciate Church Mutual's continued support in the delivery of value to our members, and we're grateful for their ongoing responsiveness to both the current and future needs of CCCA members. I look forward to continuing this positive relationship with Church Mutual well into the future as they help maximize ministry capabilities for CCCA members."

Gregg Hunter
President & CEO
CCCA



"As the leading insurer of religious organizations in America, Church Mutual is uniquely positioned to protect CCCA members. Our more than 40 years of experience insuring camps and conference centers provides the specialization you can trust to handle the insurance needs of your camp. You'll be able to feel at ease with Church Mutual, knowing that you have the expertise of a company that has been serving religious organizations since 1897 on your side."

Michael E. Ravn
President & CEO
Church Mutual
Insurance Company

Safety materials just for camps

Church Mutual offers risk management materials that are designed specifically for camps and conference centers.

- **Abuse At Camp** – a 20-minute video that can help your staff identify and prevent bullying and other abuse.
- **Self-Inspection Safety Checklist** – designed to help you spot and address risks associated with your facilities and operations.
- **Swimmer Safety Program** – complete with color-coded wristbands.
- **Water Activities Safety Guide** – outlining safety practices for swimming, watercraft use and planning various other water activities.
- **Risk Reporter** – a quarterly safety newsletter for camps and conference centers.
- **A variety of forms and consent document examples** – including a parent/guardian consent form, that you can download and print.

Customers can view, download and order camp safety materials at no cost by visiting www.churchmutual.com/safecamp.

Contact Church Mutual to receive your program benefits

If you are a CCCA member not currently insured with Church Mutual, call us at (800) 554-2642 or visit our website, www.churchmutual.com.

A Church Mutual representative will develop a detailed, on-site risk analysis — a value-added service we offer at no charge — to assess your needs and the scope of your activities. Only then will they take the components of this exclusive program and recommend a tailor-made policy for you.

This brochure contains only illustrative information about our program for CCCA. It is not a policy contract. Please refer to your insurance policies for a complete description of coverages, limitations and exclusions.

For more information, contact info@churchmutual.com.

Para obtener asistencia inicial en español puede telefonar al (800) 241-9848 o enviar un correo electrónico a la dirección espanol@churchmutual.com.

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A Property and Liability Insurance Program Exclusively for CCCA Member Camps and Conferences



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The Christian Camp and Conference Association has selected Church Mutual as the official underwriter of the Property and Liability Insurance Program for member camps and conference centers. Our exclusive program recognizes the unique needs and risks associated with camps.

Benefits provided to CCCA members

- A 10 percent affinity discount on your multi-peril policy (except in select states where not allowed by law).
- The opportunity to earn up to a 20 percent safety dividend, dependent on the collective experience of all participating CCCA members. Approximately \$4.2 million has been returned to participating members since 2006.
- A detailed, on-site risk analysis of your facilities and activities complete with recommendations for coverage based on your unique needs. This is a value-added service that Church Mutual offers at no charge.
- Risk management resources designed specifically for camps and conference centers, available at no cost.
- Coverage enhancements for camp-specific exposures, including refrigerated food products and corporal punishment, at no additional charge.

Nearly 1,800 camps across the United States trust Church Mutual with their insurance needs. Why should you?

- **Knowledge of your unique needs.** Church Mutual has been insuring camps and conference centers for more than 40 years, so you can rest assured that we understand the unique needs and exposures associated with your camp's facilities and operations.
- **Unequaled expertise.** Church Mutual has been dedicated to insuring America's faith-based communities since 1897. We protect more than twice as many religious organizations as the next leading provider.
- **Customer satisfaction.** Out of those surveyed, 98.7 percent of CCCA members describe their overall experience with Church Mutual as "good" to "excellent."*

- **Award-winning customer service.** One special benefit is the company's National Customer Service Center. The representative who answers your call can access your policy and answer questions, provide certificates of insurance and initiate policy changes. Based on calls received at the National Customer Service Center in 2012, the typical caller waits just 11.8 seconds for a live response. Resolution of service requests on the first call is 94.7 percent. The center has been named a Certified Center of Excellence by BenchmarkPortal™ and The Center for Customer-Driven Quality™ founded at Purdue University.**
- **Outstanding financial strength.** Church Mutual has received consistently high ratings from industry analyst A.M. Best every year since 1952.

Key coverages

In addition to property, general liability, umbrella liability, workers' compensation and commercial automobile insurance, Church Mutual also offers special coverages for:

- Sexual misconduct/molestation
- Medical payments
- Loss of income
- Systems and equipment breakdown
- Directors, officers and trustees
- Employee benefits liability
- Employment practices liability to cover harassment, discrimination and wrongful termination

* Based on responses from 229 CCCA customers to a survey conducted by Church Mutual in Spring 2010.

** Our National Customer Service Center provides service to most Church Mutual customers in all states except California, Hawaii, Montana and Nevada. In these states, customer service is provided by your insurance agency.

